

JASON ANDREWS



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jasonandrews.net

SUMMARY

Accomplished and tech-savvy Product Designer, boasting **5** years of experience in crafting intuitive interfaces and **enhancing user experiences** across B2B SaaS, web, applications, and products. Skilled in front-end development and product management, **leveraging cross-functional collaboration to drive results**. Equipped with a CSPO certification, bringing a **results-driven approach** honed through an entrepreneurial background in audio production. Proficient in **research, prototyping, and design thinking**, adeptly leading projects from concept to completion while fostering stakeholder engagement.

WORK EXPERIENCE

Product Designer | State Farm

Jun 2024 - Present

- Working on modernizing billing and payments systems for customer-facing applications.
- Collaborating with research, competitive intelligence, and product adoption teams to deliver optimal user experience.

UX Designer | Carestream Dental

Apr 2022 – Feb 2024

- **Doubled Annual Recurring Revenue (ARR) and user base** of Sensei Cloud through contributions on features like Family Billing that saved users **32** clicks, and almost **2** minutes per family billed.
- **Led research, data synthesis, brainstorming, design, and testing** of **12+** Sensei Cloud features. Translated complex SaaS product requirements into simple, intuitive user flows while collaborating with product managers, developers, quality assurance, and UX team members in an Agile environment.
- **Built and managed component library, and design system with Figma**, boosting build efficiency by **40%**.

UX Designer | Spotlight Sound Studio

Dec 2018 – Dec 2021

- **Managed end-to-end product development**, led cross-functional teams, monitored project milestones, and incorporated customer feedback for major clients like Whole Foods Market and DHL.
- **Conducted research, designed, and tested eCommerce website** that generated over **\$1M** in revenue.

EDUCATION

Certificate in **UX/UI** | *Georgia Institute of Technology*

May - Dec 2021

Certificate in **Product Management** | *General Assembly*

Feb - Apr 2021

A.S. Degree in Recording Arts | *Full Sail University*

ADDITIONAL CERTIFICATIONS AND COURSES

Figma UI UX Design Advanced | *Udemy*

May 2024

Object-Oriented UX (OOUX) Fundamentals | *Udemy*

Jun 2023

Lean Research Skills for Conducting Interviews | *MIT Open Learning*

Apr 2023

Certified Scrum Product Owner (CSPO) | *Scrum Alliance*

Jan 2021

Front End Web Development | *TreeHouse*

Dec 2020

VOLUNTEERING

IxDA Atlanta | *Board Member*

July 2024 - Present

IxDA Atlanta Discussion Group | *Volunteer staff*

Nov 2023 - Present

Tech For Campaigns | *UX/UI Designer*

Mar - May 2022